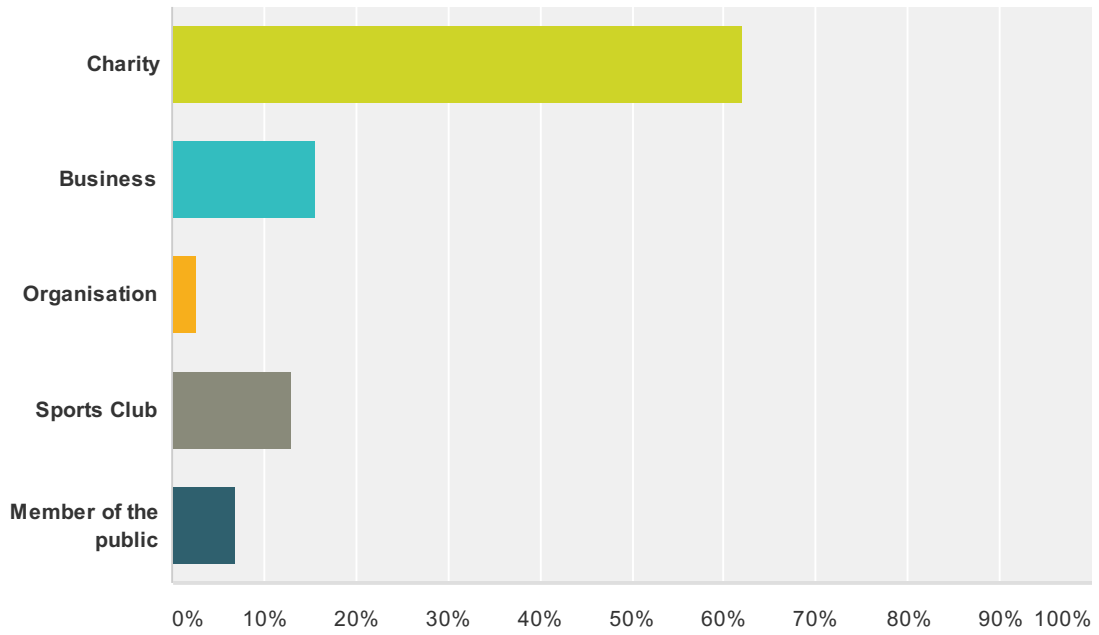


Q1 In what capacity are you completing this survey? Choose the closest option.

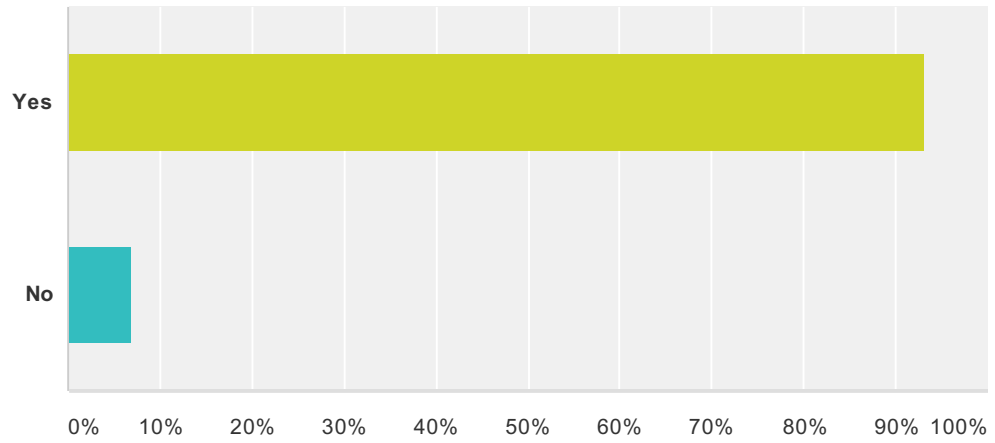
Answered: 147 Skipped: 0



Answer Choices	Responses
Charity	61.90% 91
Business	15.65% 23
Organisation	2.72% 4
Sports Club	12.93% 19
Member of the public	6.80% 10
Total	147

Q2 Do you currently receive Discretionary Rate Relief?

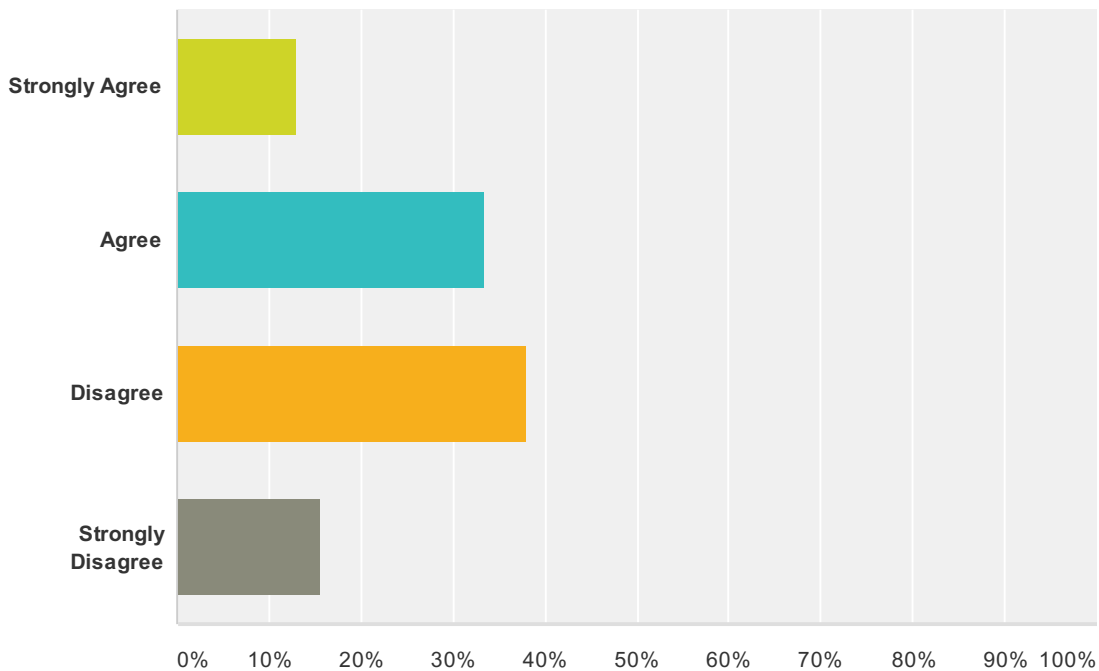
Answered: 147 Skipped: 0



Answer Choices	Responses
Yes	93.20% 137
No	6.80% 10
Total	147

Q3 Principle 1. Provide assistance only where there is evidence of financial need.
In respect of this principle do you:

Answered: 147 Skipped: 0

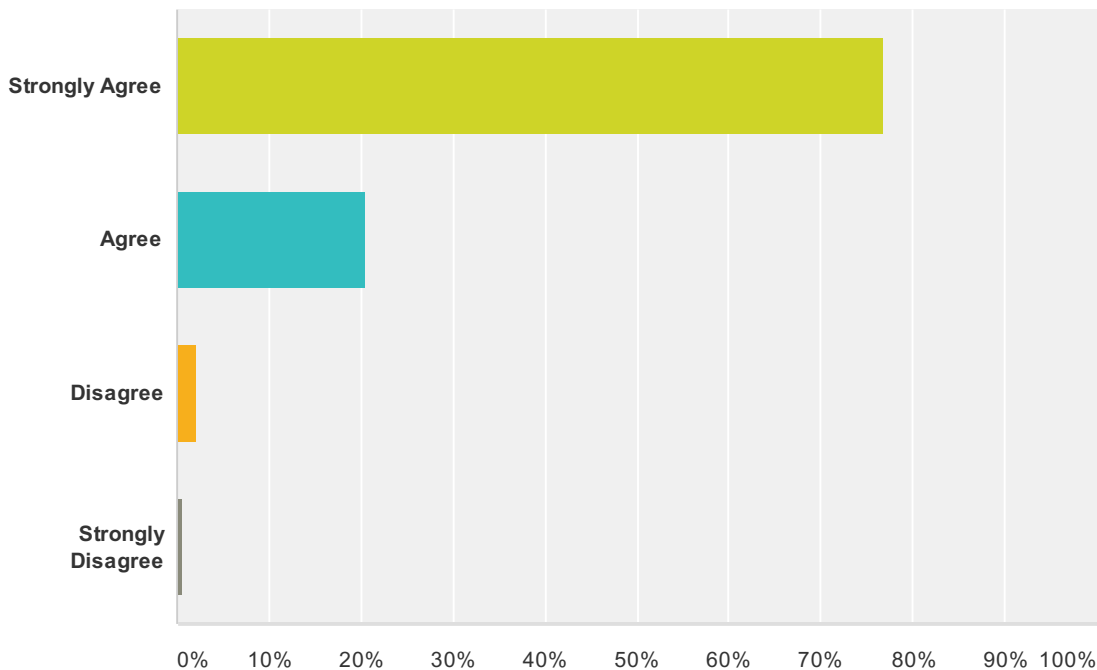


Answer Choices	Responses	
Strongly Agree	12.93%	19
Agree	33.33%	49
Disagree	38.10%	56
Strongly Disagree	15.65%	23
Total		147



Q4 Principle 2. Support business, charities, organisations and groups that help to retain services in rural areas. In respect of this principle do you:

Answered: 147 Skipped: 0

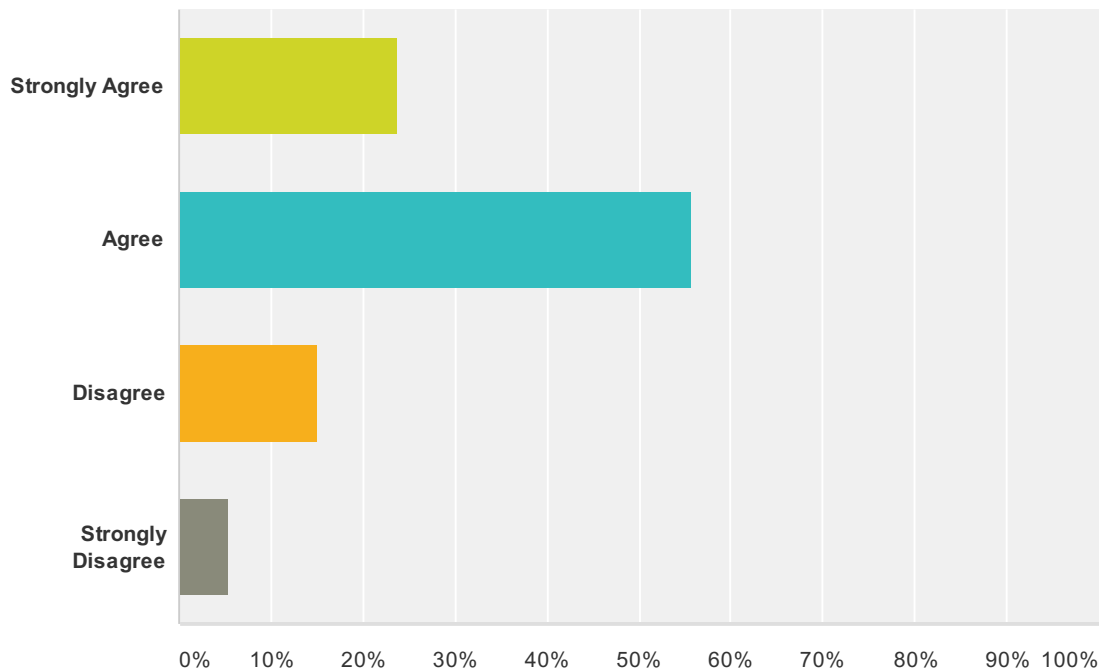


Answer Choices	Responses
Strongly Agree	76.87% 113
Agree	20.41% 30
Disagree	2.04% 3
Strongly Disagree	0.68% 1
Total	147



Q5 Principle 3. Help and encourage business, charities, organisations groups and communities to become self-reliant. In respect of this principle do you:

Answered: 147 Skipped: 0

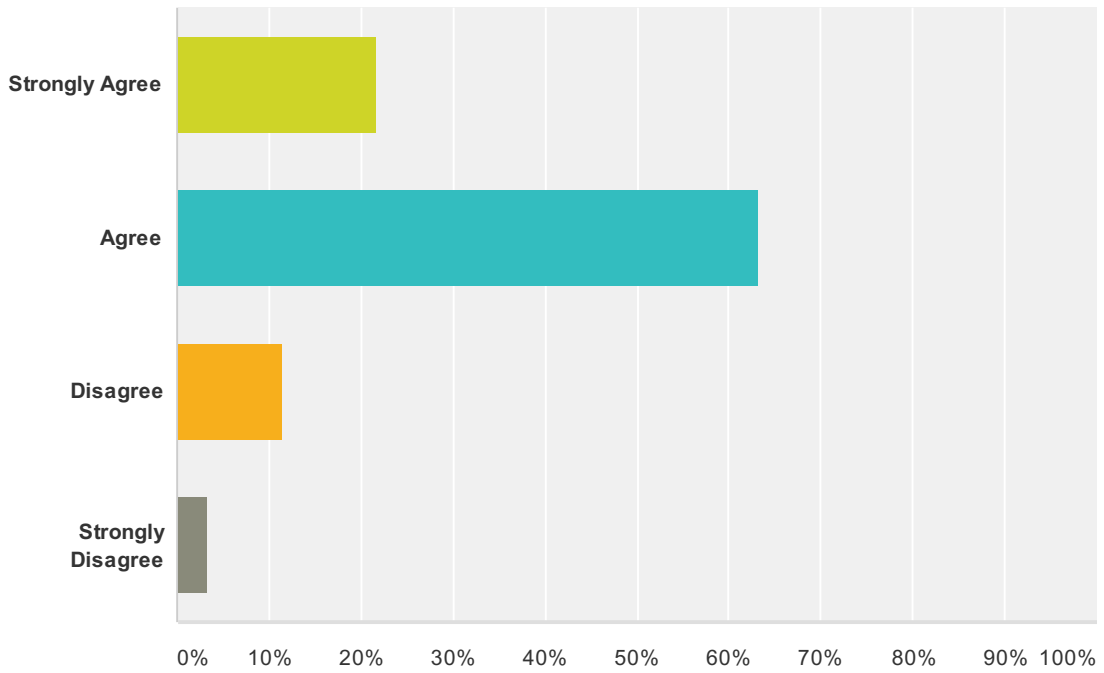


Answer Choices	Responses	
Strongly Agree	23.81%	35
Agree	55.78%	82
Disagree	14.97%	22
Strongly Disagree	5.44%	8
Total		147



Q6 Principle 4. Awarding discretionary relief should not distort competition. In respect of this principle do you:

Answered: 147 Skipped: 0

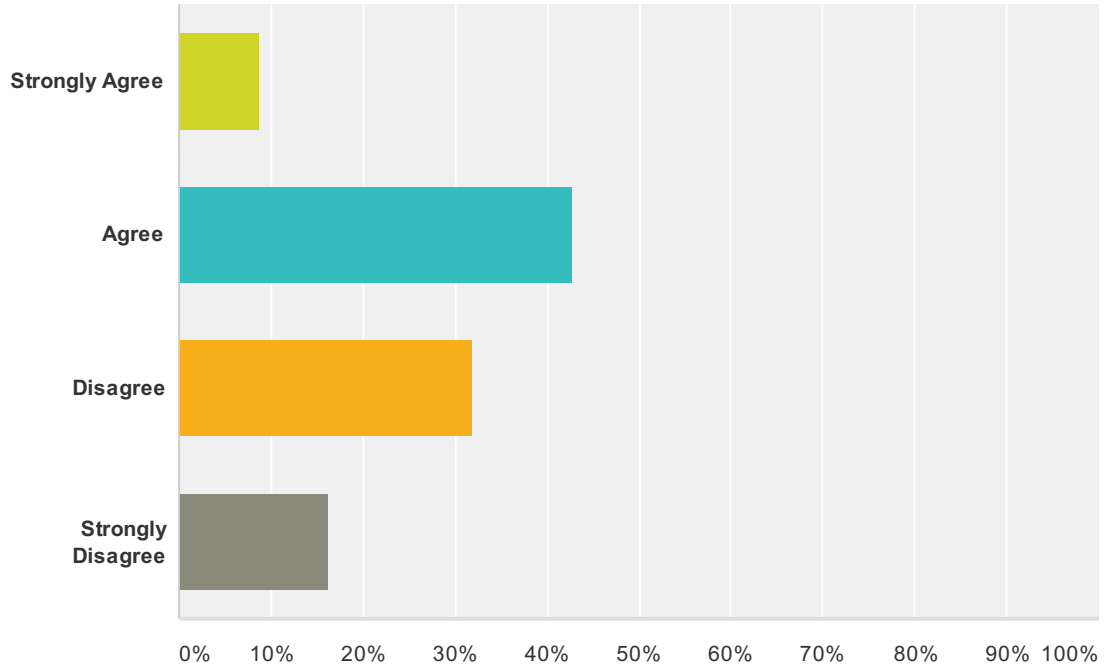


Answer Choices	Responses
Strongly Agree	21.77% 32
Agree	63.27% 93
Disagree	11.56% 17
Strongly Disagree	3.40% 5
Total	147



Q7 Principle 5. Every business/organisation should contribute something towards the provision of local services. In respect of this principle do you:

Answered: 147 Skipped: 0

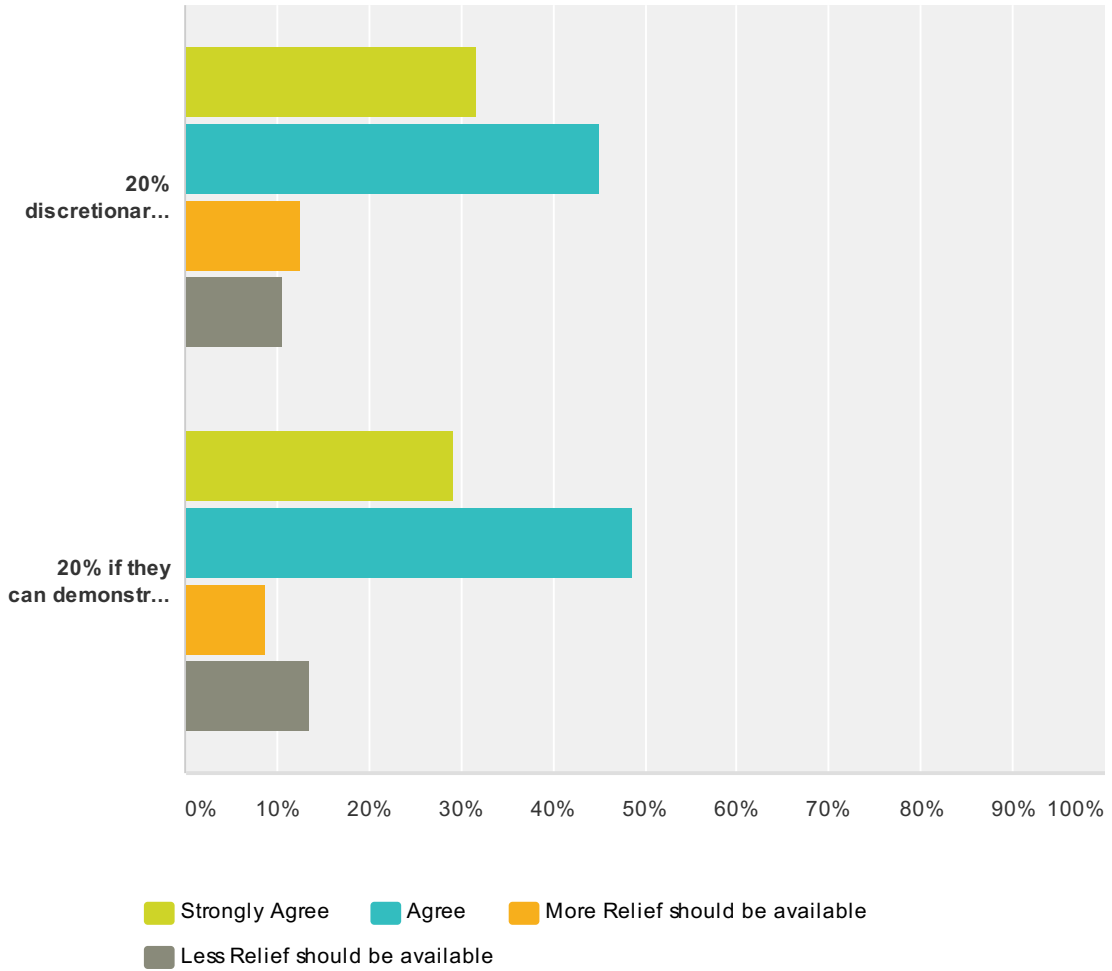


Answer Choices	Responses	
Strongly Agree	8.84%	13
Agree	42.86%	63
Disagree	31.97%	47
Strongly Disagree	16.33%	24
Total		147



Q8 Proposal 1. A sole pub in a rural settlement in receipt of 50% mandatory relief can also receive either, or both, of the following which potentially awards up to 90% support. In respect of the following do you:

Answered: 111 Skipped: 36

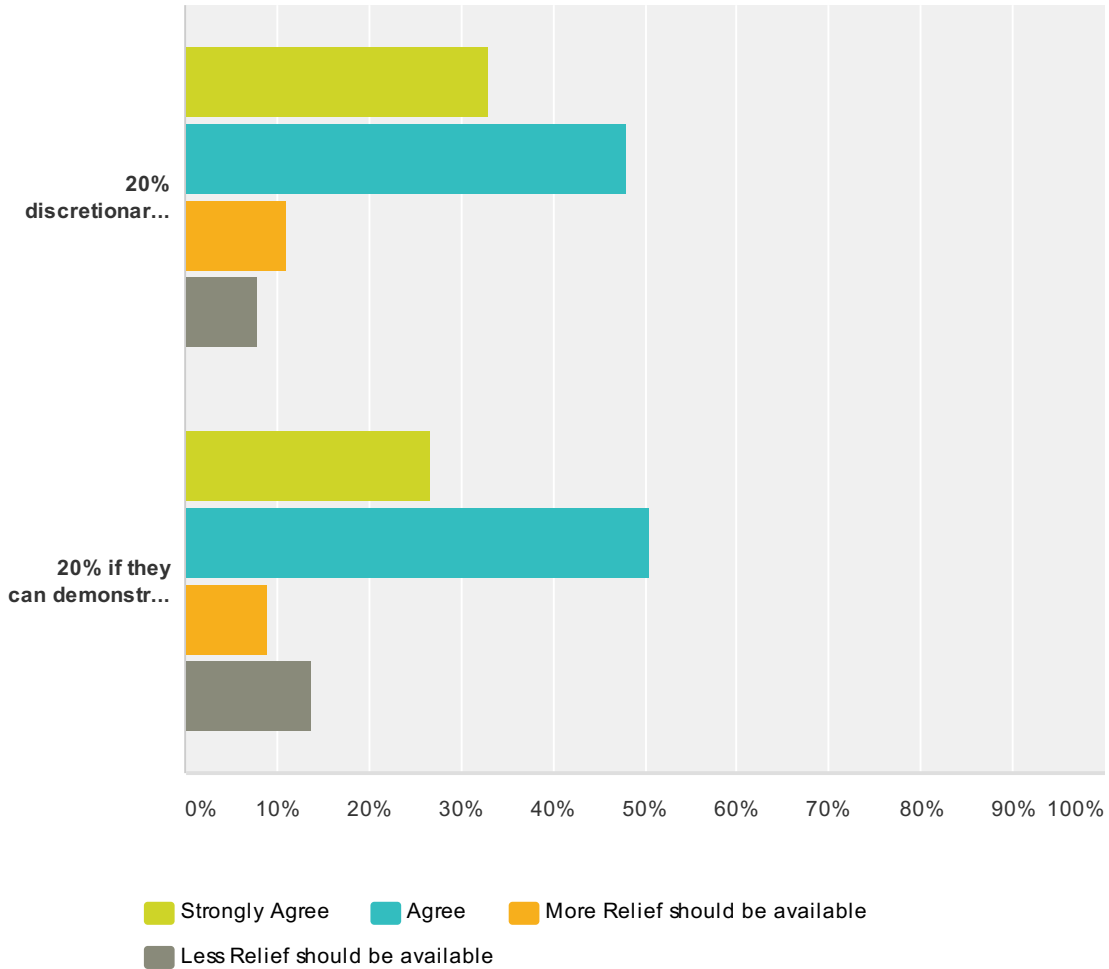


	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
20% discretionary relief for the provision of community facilities and activities not provided elsewhere in the community	31.73% 33	45.19% 47	12.50% 13	10.58% 11	104
20% if they can demonstrate they are making significant efforts to help the business succeed	29.13% 30	48.54% 50	8.74% 9	13.59% 14	103



Q9 Proposal 2. A number of sole pubs in rural settlements do not receive mandatory relief. However, they can receive either, or both, of the following which potentially awards up to 40% support. In respect of the following do you:

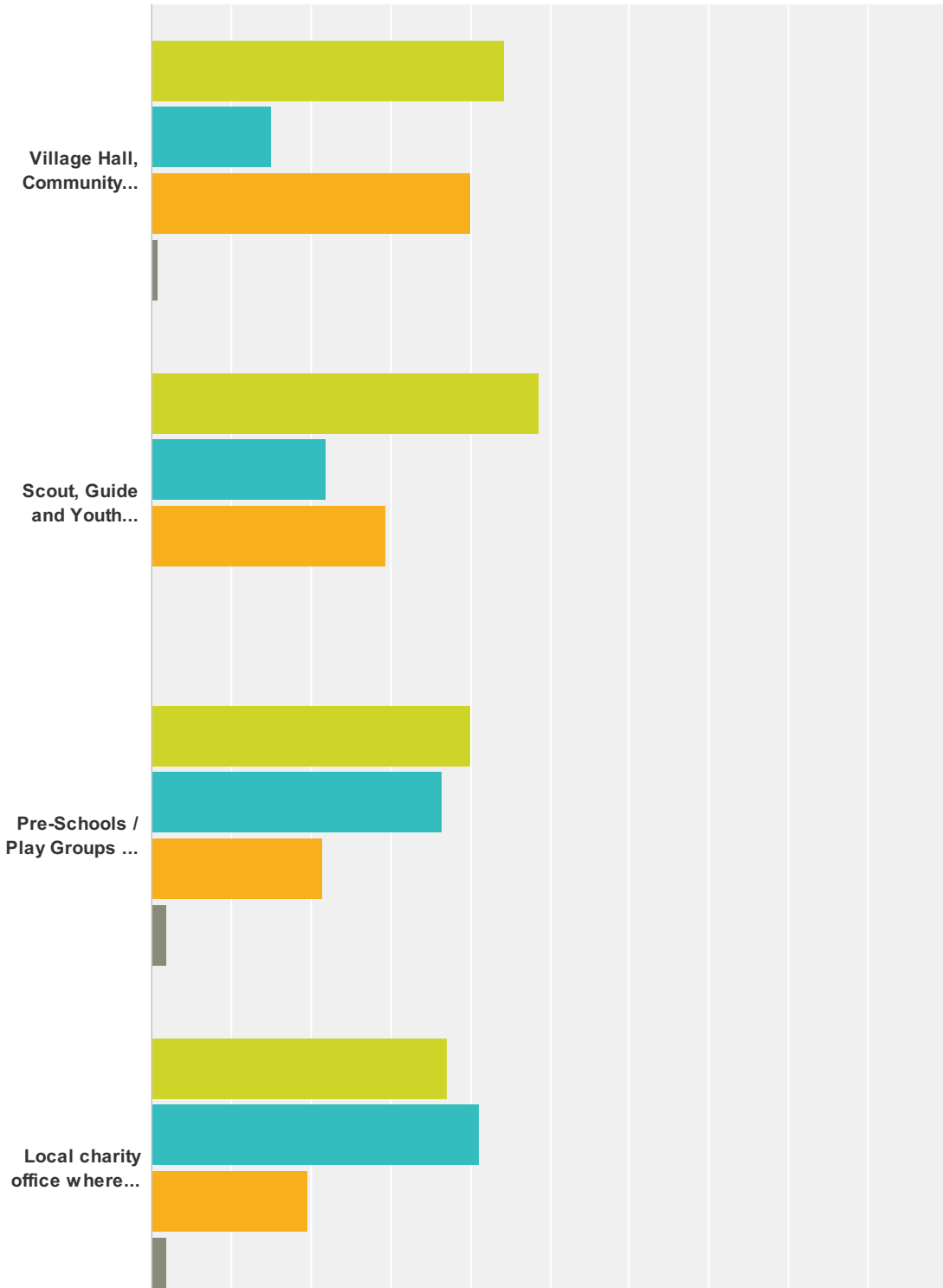
Answered: 107 Skipped: 40



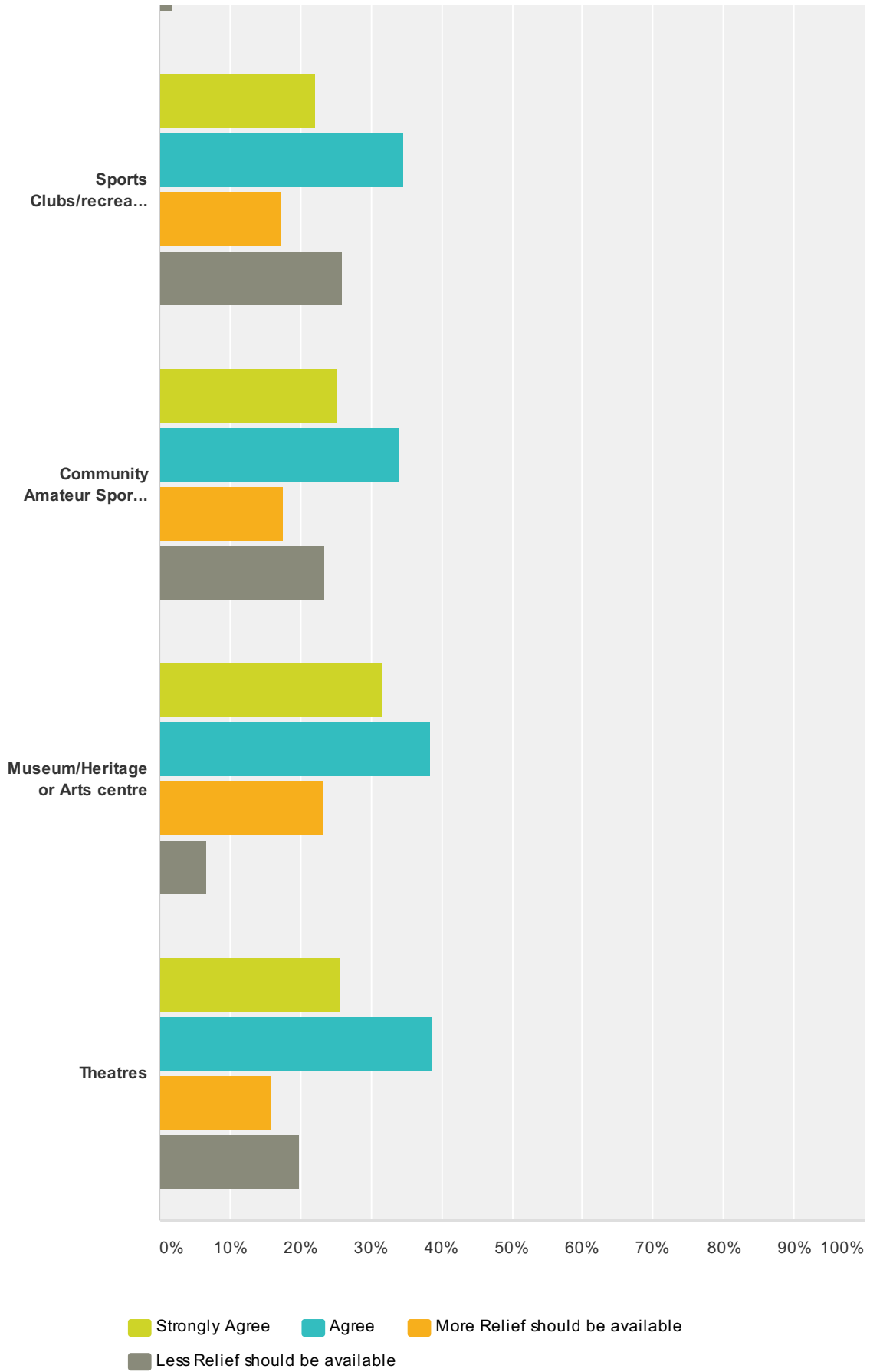
	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
20% discretionary relief for the provision of community facilities and activities not provided elsewhere in the community	33.00% 33	48.00% 48	11.00% 11	8.00% 8	100
20% if they can demonstrate they are making significant efforts to help the business succeed	26.73% 27	50.50% 51	8.91% 9	13.86% 14	101

Q10 Proposal 3. Provide up to 10% discretionary relief to the following types of business, charity, organisation and group. (The discretionary relief would be awarded in addition to 80% Mandatory Relief providing a total of 90% relief from business rates). In respect of this proposal for any of the following do you:

Answered: 123 Skipped: 24



NDR Discretionary Relief Survey



	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total

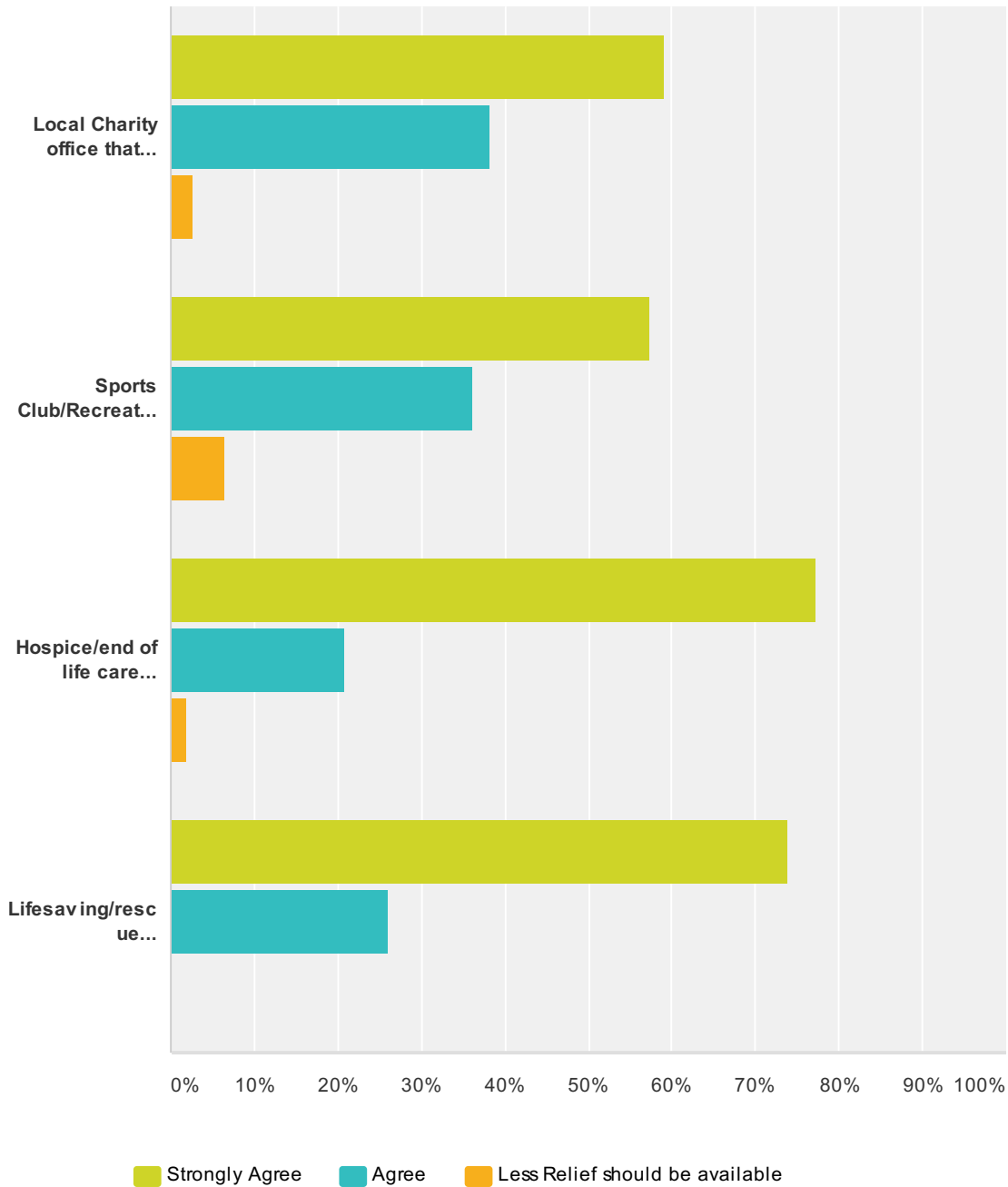
NDR Discretionary Relief Survey

Village Hall, Community centre and meeting rooms	44.17% 53	15.00% 18	40.00% 48	0.83% 1	120
Scout, Guide and Youth organisations	48.57% 51	21.90% 23	29.52% 31	0.00% 0	105
Pre-Schools / Play Groups and Nurseries with charitable status	40.19% 43	36.45% 39	21.50% 23	1.87% 2	107
Local charity office where charitable service is being provided	37.25% 38	41.18% 42	19.61% 20	1.96% 2	102
Sports Clubs/recreational facilities where the bar is ancillary and is not offering discounted alcohol	22.12% 23	34.62% 36	17.31% 18	25.96% 27	104
Community Amateur Sports Club (CASC) where the bar is ancillary and is not offering discounted alcohol	25.24% 26	33.98% 35	17.48% 18	23.30% 24	103
Museum/Heritage or Arts centre	31.73% 33	38.46% 40	23.08% 24	6.73% 7	104
Theatres	25.74% 26	38.61% 39	15.84% 16	19.80% 20	101



Q11 Proposal 4. The following Organisations receive 80% mandatory relief. Proposal is to provide up to a further 20% discretionary relief (i.e. 100% in total). In respect of this proposal for any of the following do you:

Answered: 116 Skipped: 31



	Strongly Agree	Agree	Less Relief should be available	Total
Local Charity office that provides a service that SSDC would have to provide if the Charity didn't	59.09% 65	38.18% 42	2.73% 3	110

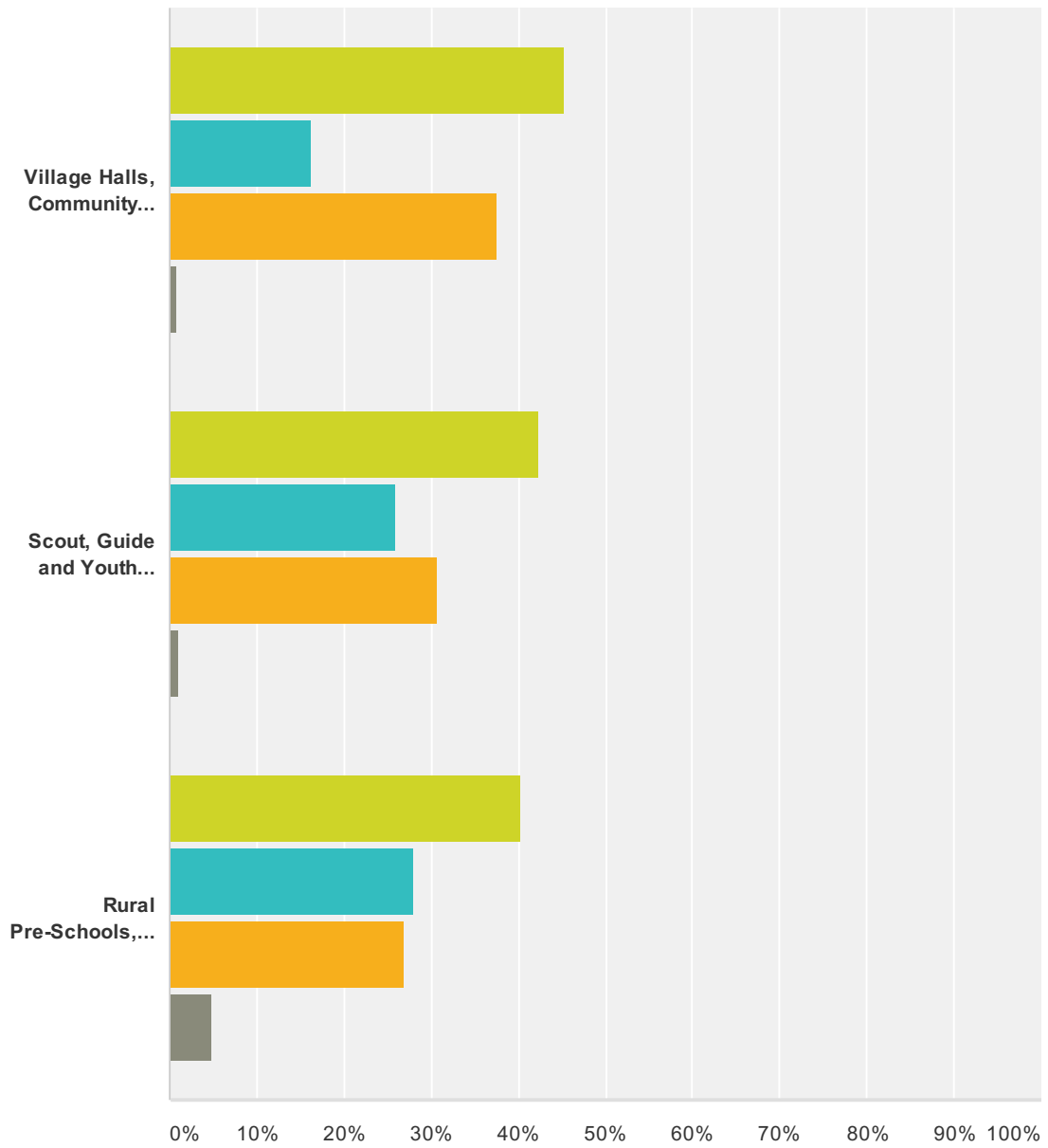
NDR Discretionary Relief Survey

Sports Club/Recreational facility, no bar, open to all, satisfying community need, run by a committee	57.41% 62	36.11% 39	6.48% 7	108
Hospice/end of life care provider	77.27% 85	20.91% 23	1.82% 2	110
Lifesaving/rescue organisations	73.83% 79	26.17% 28	0.00% 0	107



Q12 Proposal 5. In addition to the 80% mandatory relief awarded to the following groups the proposal is that further support is awarded of up to 10% discretionary relief for helping to achieve the ambitions of the Council plan and related strategies or up to 10% for helping to retain services in rural areas (i.e. a maximum of 90% in support). In respect of this proposal for any of the following do you:

Answered: 117 Skipped: 30



■ Strongly Agree
 ■ Agree
 ■ More Relief should be available
 ■ Less Relief should be available

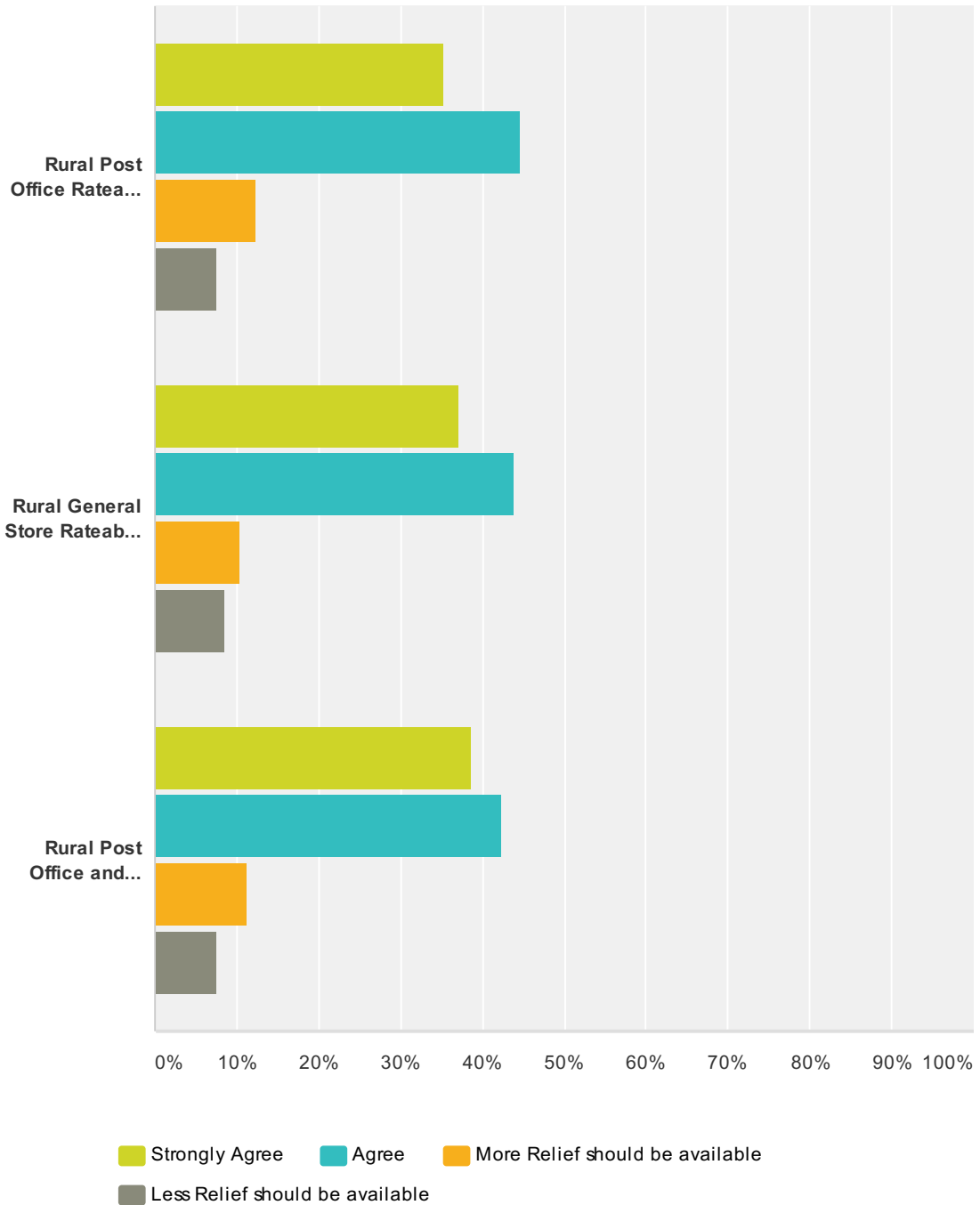
NDR Discretionary Relief Survey

	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
Village Halls, Community Centres and meeting Rooms	45.30% 53	16.24% 19	37.61% 44	0.85% 1	117
Scout, Guide and Youth Groups	42.31% 44	25.96% 27	30.77% 32	0.96% 1	104
Rural Pre-Schools, Play Groups and Nurseries with Charitable status	40.38% 42	27.88% 29	26.92% 28	4.81% 5	104



Q13 Proposal 6. In addition to the 50% mandatory relief awarded the proposal is that further support of up to 40% discretionary relief is awarded to the following types of business, organisation and group (i.e. a maximum of 90%). In respect of this proposal for any of the following do you:

Answered: 106 Skipped: 41



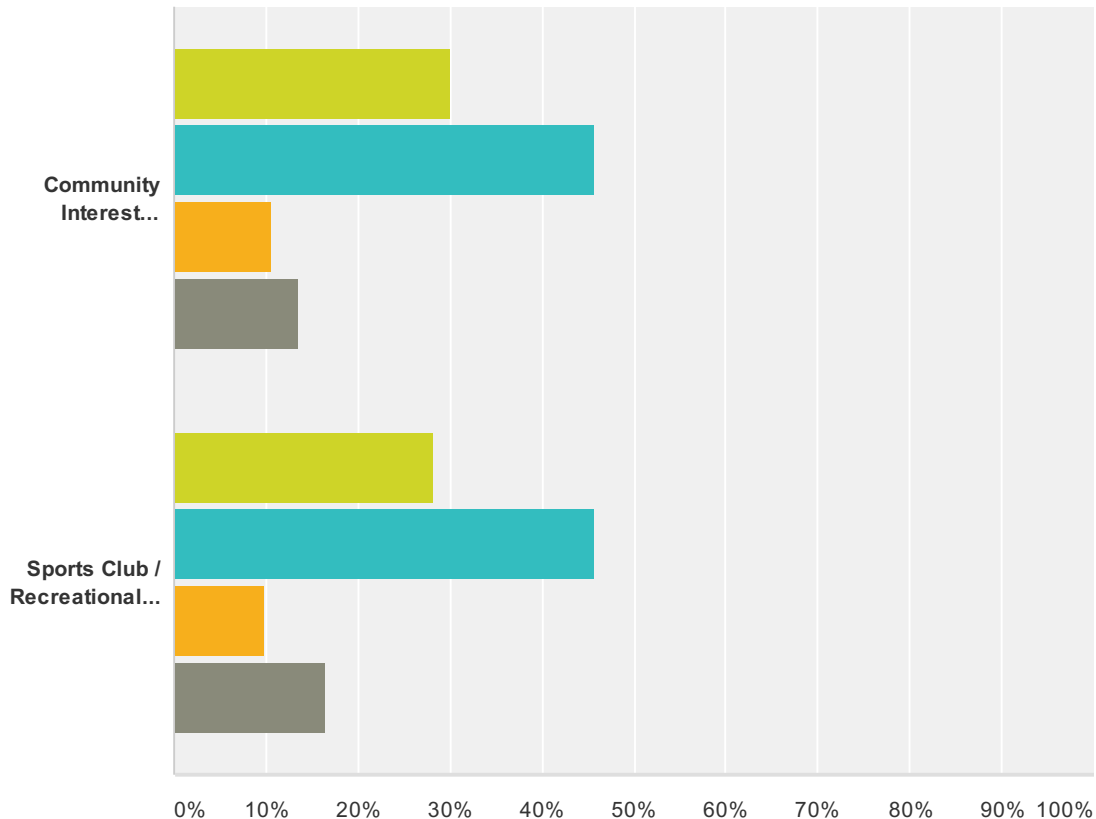
NDR Discretionary Relief Survey

	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
Rural Post Office Rateable Value up to £8500	35.24% 37	44.76% 47	12.38% 13	7.62% 8	105
Rural General Store Rateable Value up to £8500	37.14% 39	43.81% 46	10.48% 11	8.57% 9	105
Rural Post Office and General Store Rateable Value up to £8500	38.68% 41	42.45% 45	11.32% 12	7.55% 8	106



Q14 Proposal 7. Under the principle - Support business, charities, organisations and groups that helps the Council to achieve the ambitions of the Council Plan and related strategies including Health and Well-being. The proposal is to award up to 90% discretionary relief to the following. In respect of this proposal do you:

Answered: 104 Skipped: 43



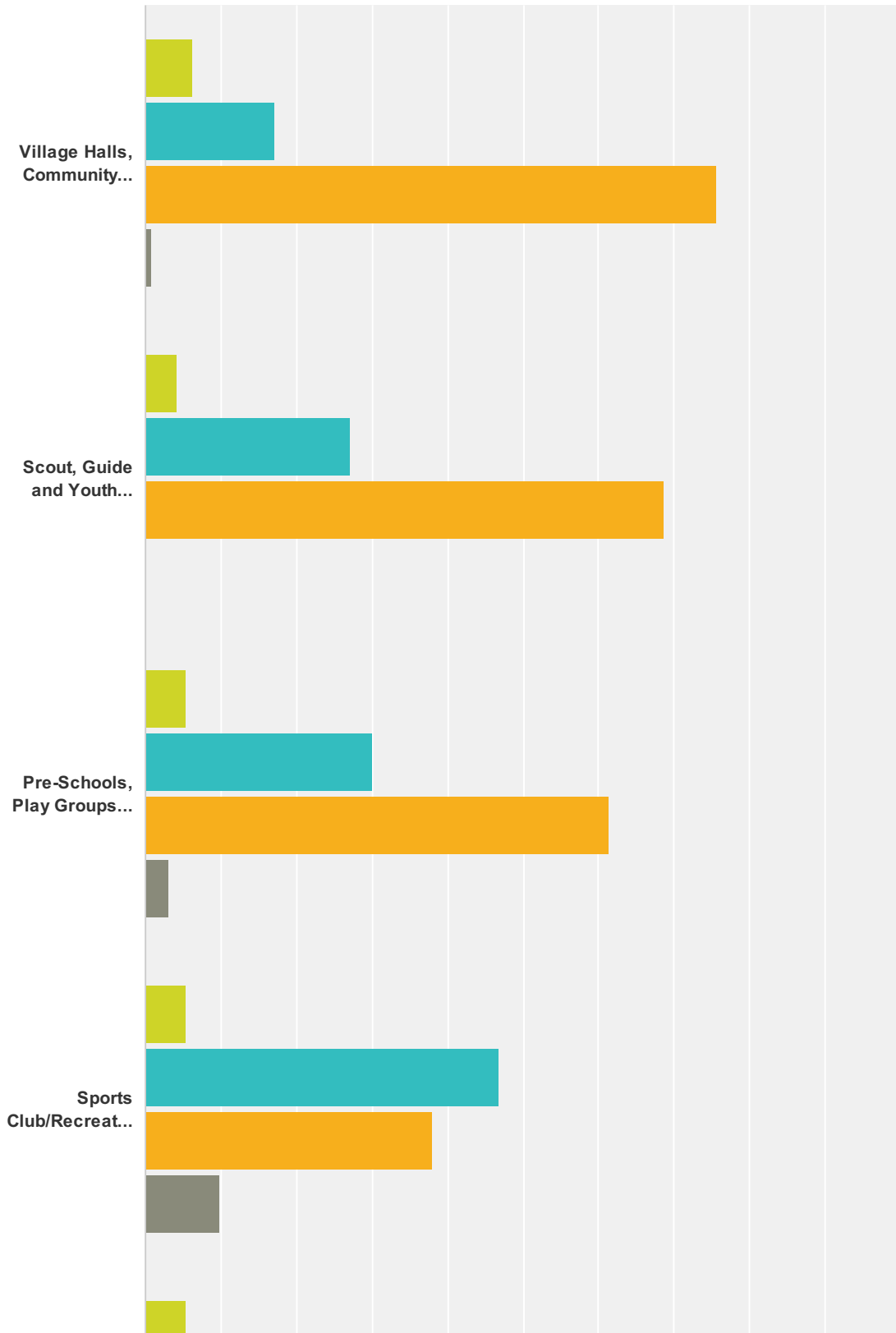
■ Strongly Agree
 ■ Agree
 ■ More Relief should be available
 ■ Less Relief should be available



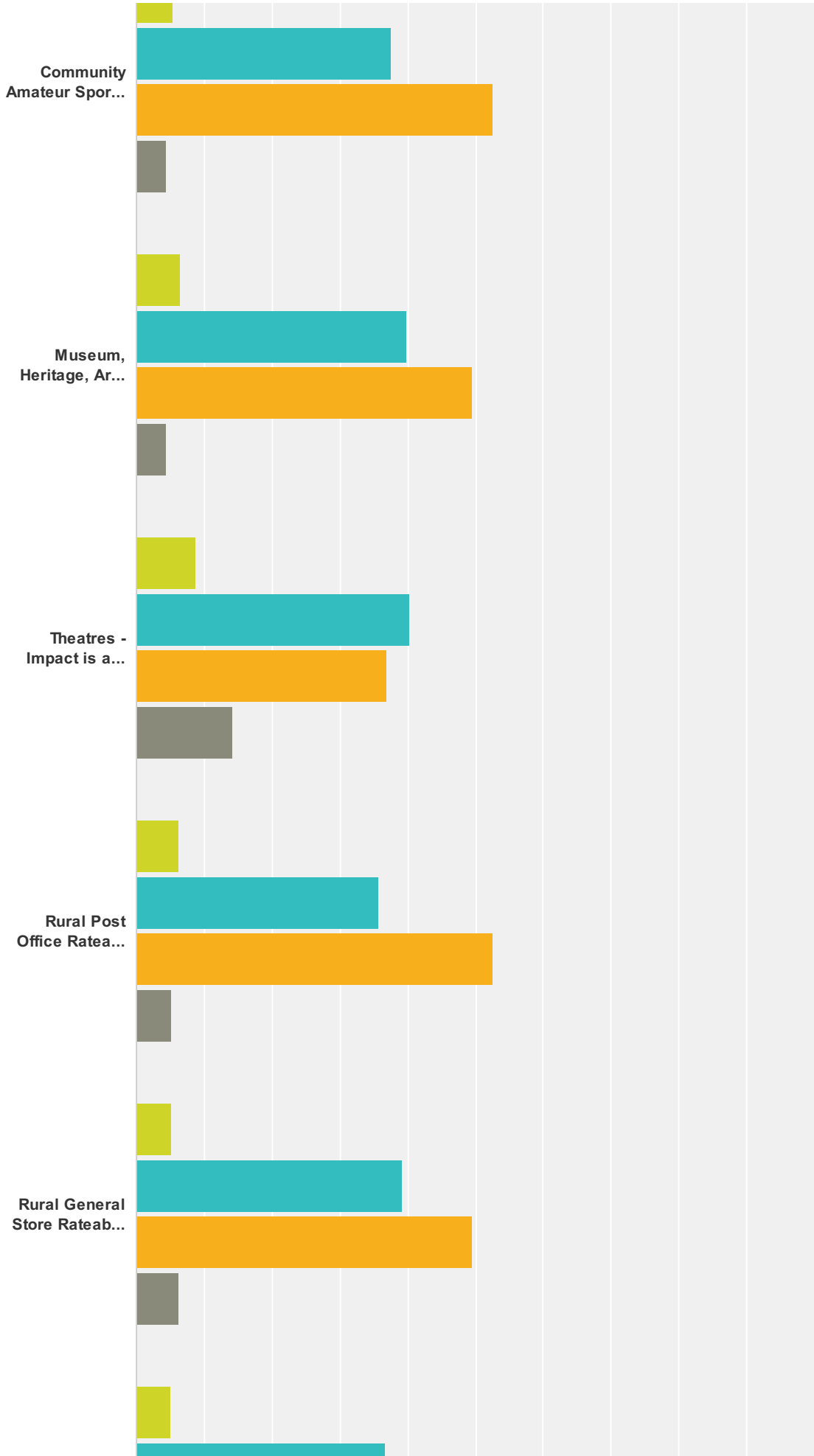
	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
Community Interest Company where they operate similar to charity minimal costs and re-invest profit, Rateable Value up to £8,500	30.10% 31	45.63% 47	10.68% 11	13.59% 14	103
Sports Club / Recreational facility which where the bar is ancillary and is not offering discounted alcohol, Rateable Value up to £8,500	28.16% 29	45.63% 47	9.71% 10	16.50% 17	103

Q15 Impact of the proposals. The principles of the new scheme could have the impacts listed below for different organisations and businesses. Do you support the following impacts as assessed for each one:-

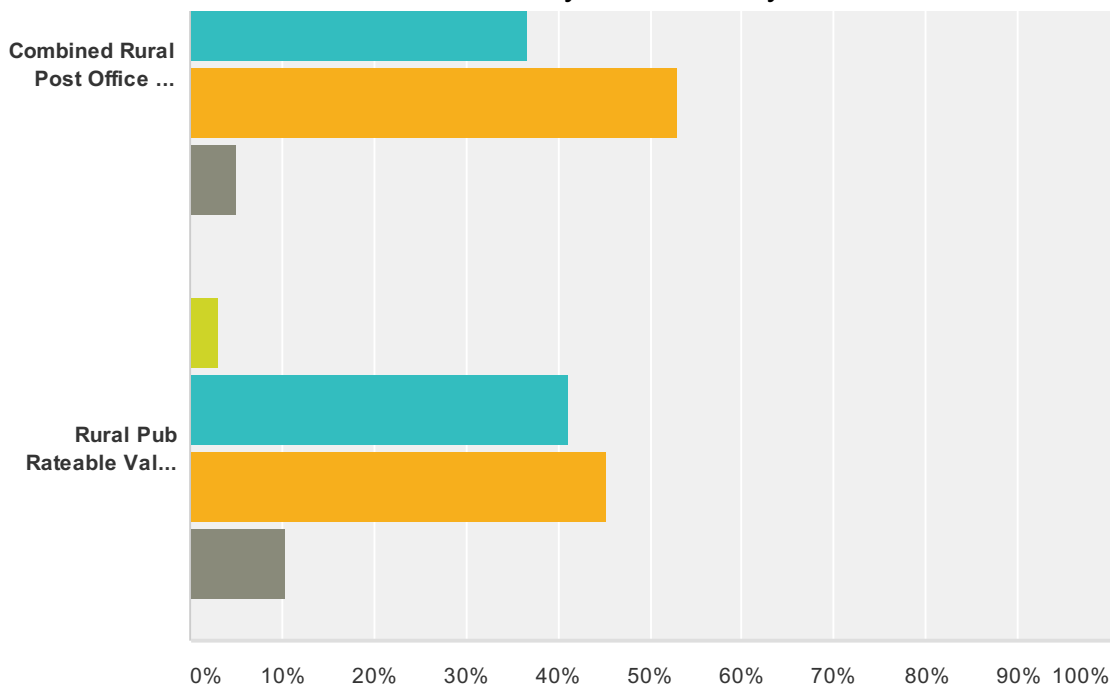
Answered: 117 Skipped: 30



NDR Discretionary Relief Survey



NDR Discretionary Relief Survey



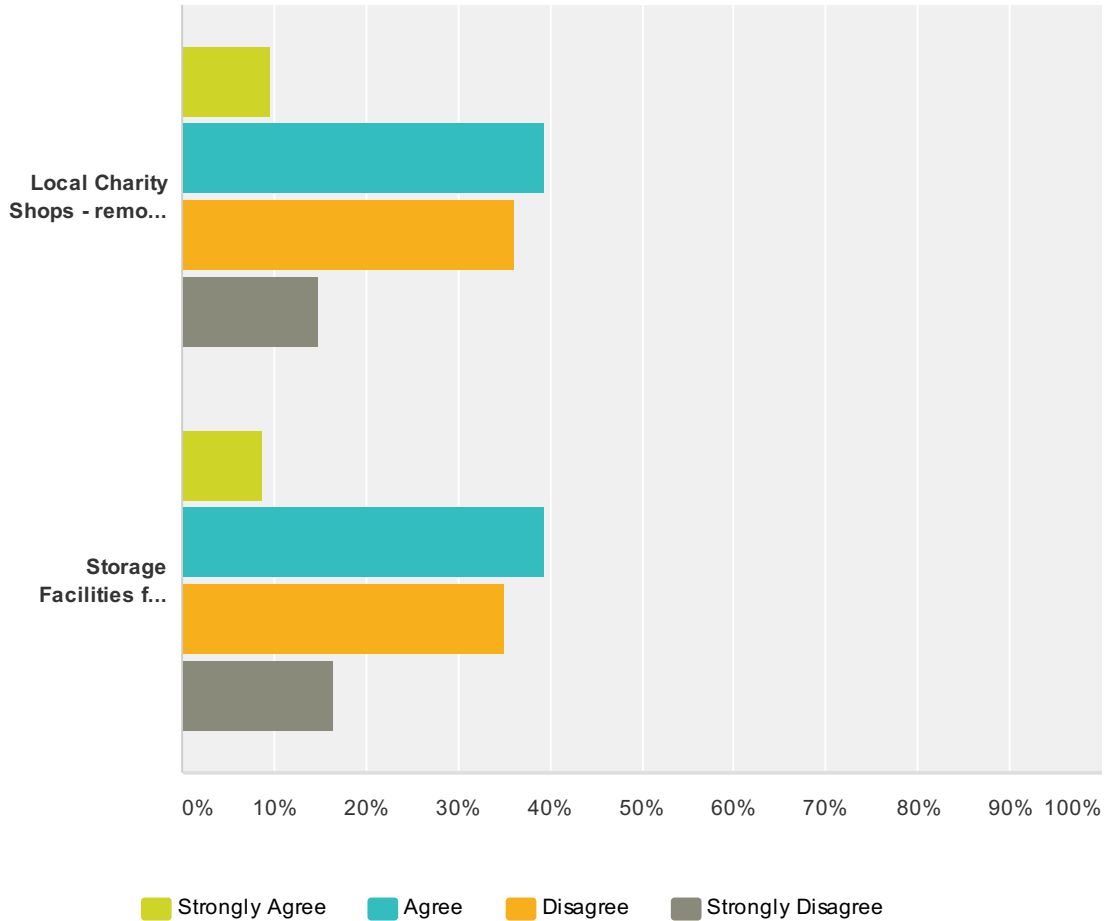
■ Strongly Agree
 ■ Agree
 ■ More Relief should be available
 ■ Less Relief should be available



	Strongly Agree	Agree	More Relief should be available	Less Relief should be available	Total
Village Halls, Community Centres, meeting Rooms - Impact is a charge of between £23.08 and £682.95	6.31% 7	17.12% 19	75.68% 84	0.90% 1	111
Scout, Guide and Youth Groups - Impact is a charge of between £35.80 and £405.96	4.17% 4	27.08% 26	68.75% 66	0.00% 0	96
Pre-Schools, Play Groups etc. with Charitable status - Impact is a charge between £94.20 and £1601.40	5.38% 5	30.11% 28	61.29% 57	3.23% 3	93
Sports Club/Recreational facility with a bar that is ancillary - Impact is a charge between £4.69 and £2731.80	5.43% 5	46.74% 43	38.04% 35	9.78% 9	92
Community Amateur Sports Club with no bar or it is ancillary - Impact is a charge of between £100.09 and £1471.88	5.38% 5	37.63% 35	52.69% 49	4.30% 4	93
Museum, Heritage, Arts centres - Impact is a charge of between £33.44 and £1036.20	6.45% 6	39.78% 37	49.46% 46	4.30% 4	93
Theatres - Impact is a charge of between £136.59 and £146.01	8.70% 8	40.22% 37	36.96% 34	14.13% 13	92
Rural Post Office Rateable Value up to £8500 - Impact is a charge of between £70.65 and £315.57	6.32% 6	35.79% 34	52.63% 50	5.26% 5	95
Rural General Store Rateable Value up to £8500 - Impact is a charge of between £124.82 and £337.12	5.15% 5	39.18% 38	49.48% 48	6.19% 6	97
Combined Rural Post Office and General Store Rateable Value up to £8500 - Impact is a charge of between £64.76 and £244.92	5.10% 5	36.73% 36	53.06% 52	5.10% 5	98
Rural Pub Rateable Value up to £12500 - Impact is a charge between £235.50 and £2649.37	3.16% 3	41.05% 39	45.26% 43	10.53% 10	95

Q16 Impact of the proposals. Awarding discretionary relief should not distort competition. In respect of this principle the proposal is to change the current relief policy for charities. This could have the impacts listed below for different premises. Do you support the following impacts as assessed for each one:-

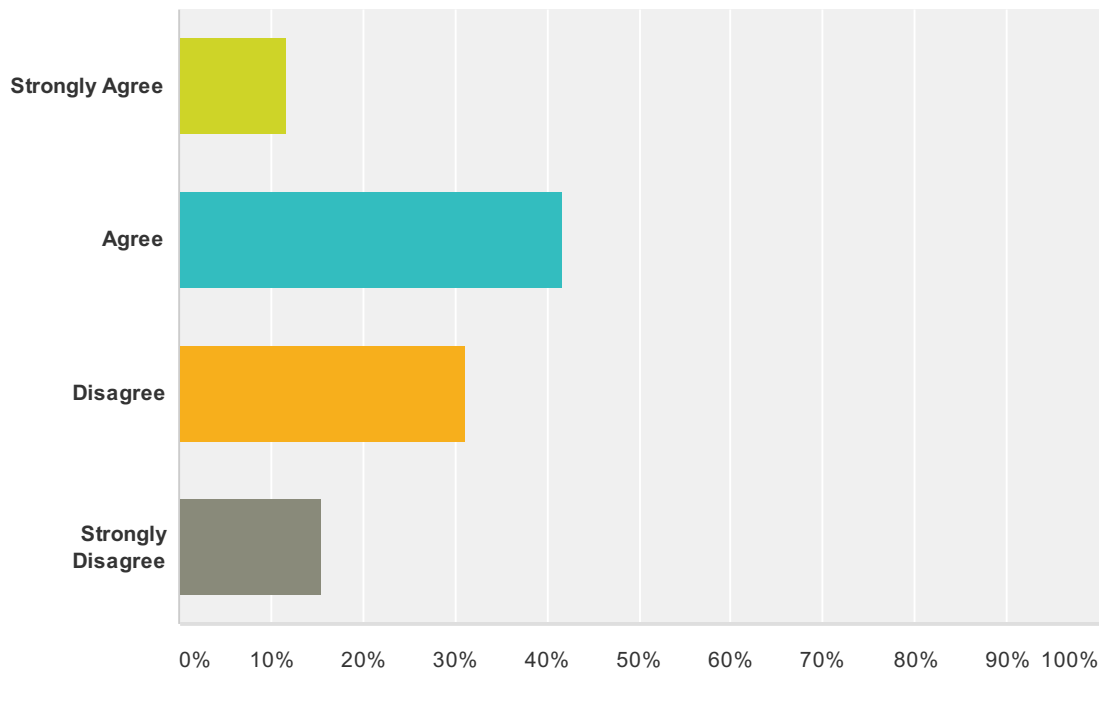
Answered: 95 Skipped: 52



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
Local Charity Shops - remove the 10% relief - Impact of between £68.30 and £1672.05	9.57% 9	39.36% 37	36.17% 34	14.89% 14	94
Storage Facilities for Charities - Remove the relief (maximum of 20%) - Impact of between £14.32 and £7350.00	8.79% 8	39.56% 36	35.16% 32	16.48% 15	91

Q17 The proposal is to remove the 10% discretionary funding for Animal Trusts. This financial aid does not fit with the objectives of the Council Plan or any related strategy. The Impact of this would be a charge of between £800.70 and £1448.33 a year based on current recipients and the current annual charge. In respect of this proposal do you:

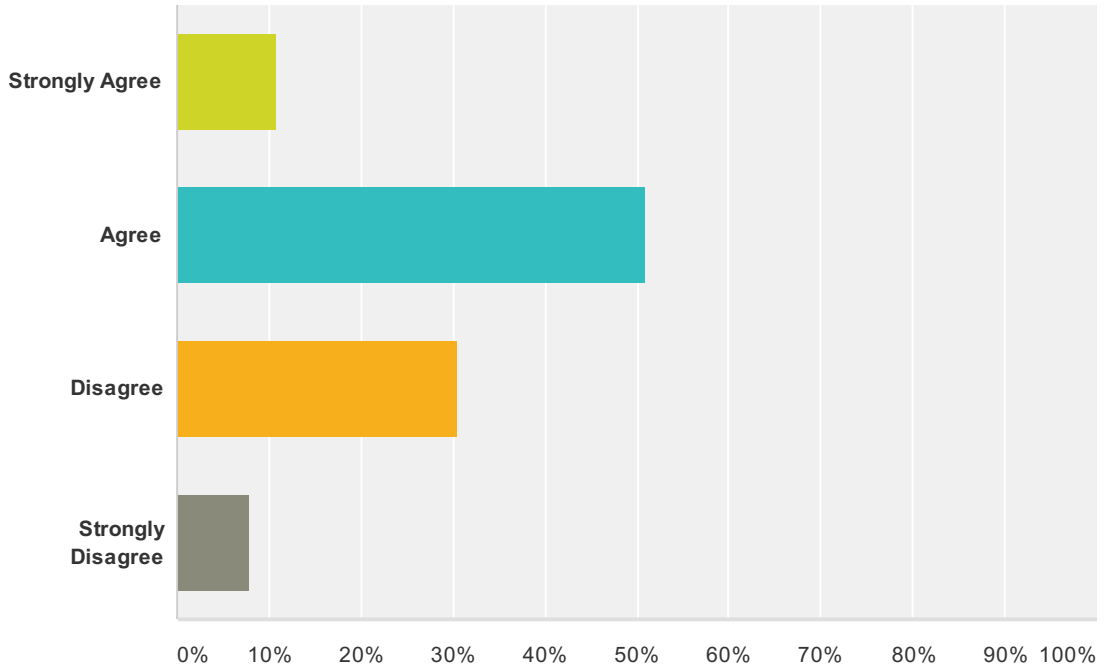
Answered: 103 Skipped: 44



Answer Choices	Responses	
Strongly Agree	11.65%	12
Agree	41.75%	43
Disagree	31.07%	32
Strongly Disagree	15.53%	16
Total		103

Q18 Charity Offices: Charities receive a mandatory relief of 80%. At present a further 10% is awarded for charity administration offices - proposal is to remove the 10% where the office is solely for administration purposes. In respect of this proposal do you:

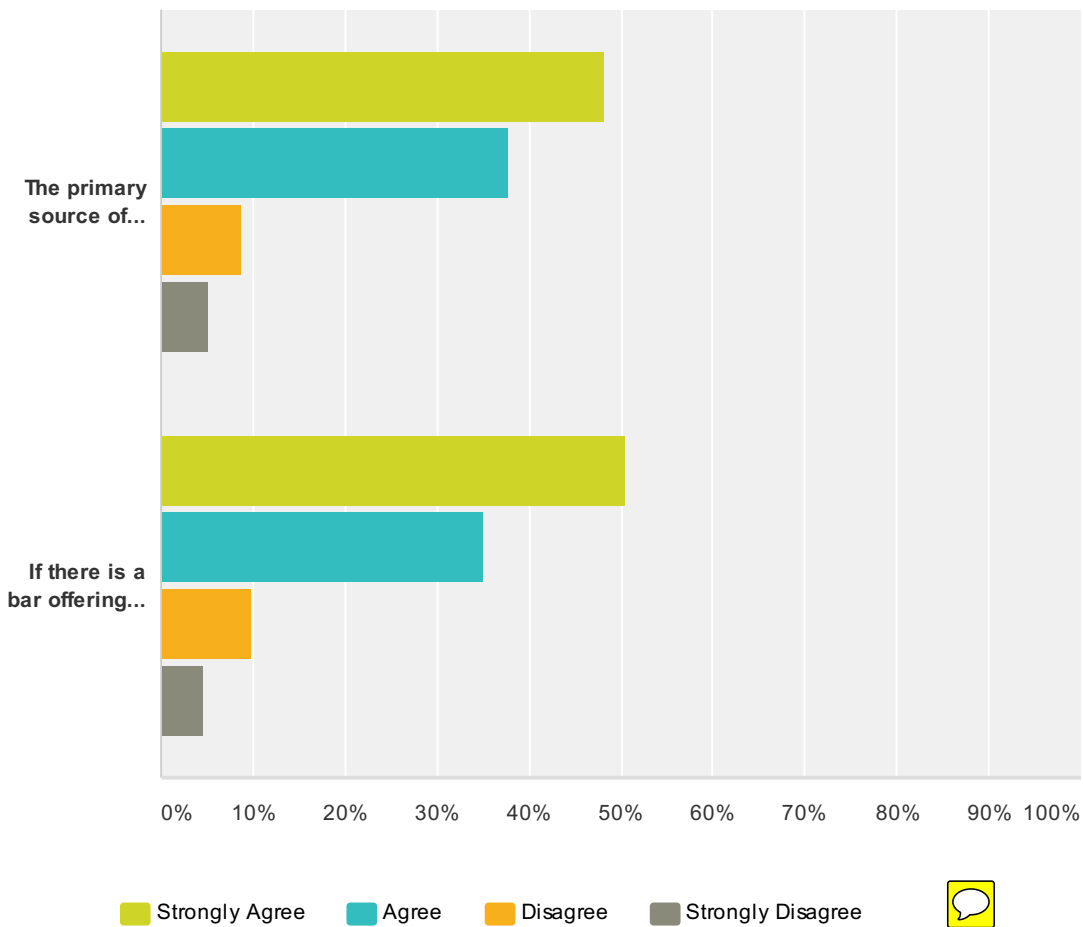
Answered: 102 Skipped: 45



Answer Choices	Responses	
Strongly Agree	10.78%	11
Agree	50.98%	52
Disagree	30.39%	31
Strongly Disagree	7.84%	8
Total		102

Q19 Do you agree that it is not appropriate for SSDC to financially support any charity or club if:

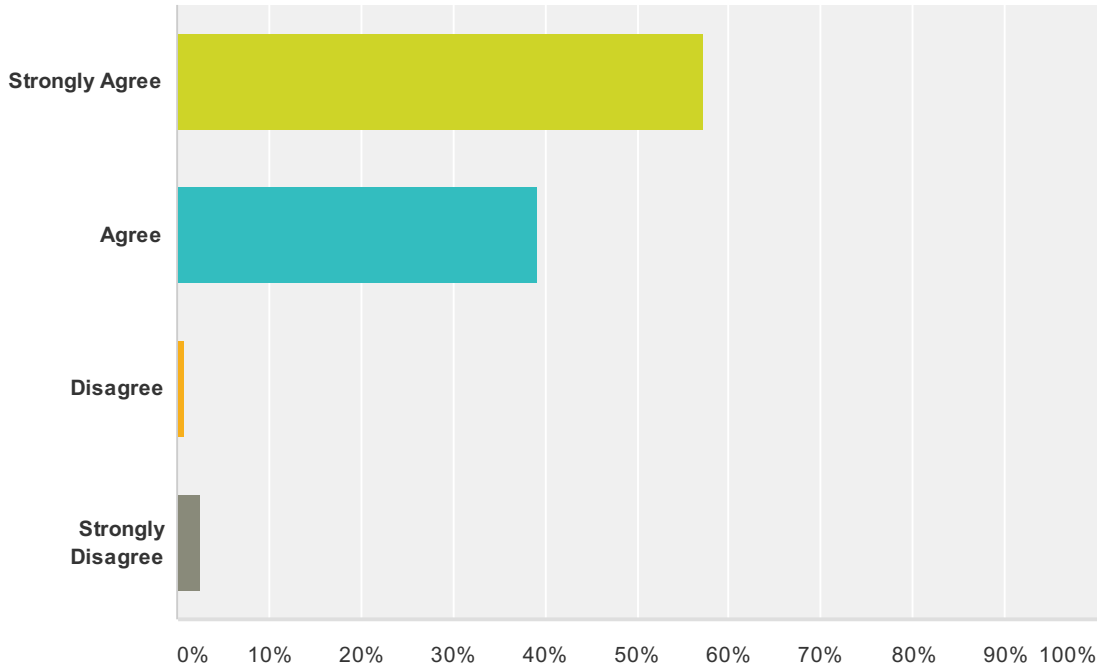
Answered: 116 Skipped: 31



	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
The primary source of income is from the sale of alcohol	48.25% 55	37.72% 43	8.77% 10	5.26% 6	114
If there is a bar offering alcohol at discounted or reduced prices to its members or the general public	50.45% 56	35.14% 39	9.91% 11	4.50% 5	111

Q20 Appeals Process It is not a statutory duty to provide an appeals process for discretionary rate relief. The proposal is that SSDC include an appeals process in the new policy to demonstrate openness and transparency. In respect of this proposal do you:

Answered: 117 Skipped: 30



Answer Choices	Responses	
Strongly Agree	57.26%	67
Agree	39.32%	46
Disagree	0.85%	1
Strongly Disagree	2.56%	3
Total		117